

Preparing a User Report

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Overview

An APL64 programmer request for analysis by the APL64 team, a user report must be prepared by the APL64 programmer. Once the user report is prepared, it can be transmitted to the APL64 team using:

- The [APL64 Forum](#), or
- The support@apl2000.com

Create Anonymous Data Example

The APL64 team cannot accept data examples which contain information that could identify the user's customers, employees, or any confidential or proprietary information unless a mutually-acceptable non-disclosure agreement has been endorsed in advance by APLNow LLC and the customer.

In lieu of such an advance agreement it is the responsibility of the user submitting the user report to the APL64 team to prepare anonymous data examples. In this case the APL64 team will assume that the user has provided anonymous data examples and all responsibility for providing such data example is the user submitting the user repo

User Report Content

All required user report content must be provided to the APL64 team using one of the available methods. Without the applicable information, detailed analysis may not be possible.

User Identification

The name, company affiliation and email address must be provided to the APL64 team

Issue Description

A text description explaining the scenario illustrating the issue and posing an appropriate question are required.

Reproducible Data Example

The APL64 workspaces and files necessary to reproduce the issue are required. Without a reliably reproducible data example further analysis of the user's issue may be impossible.

Step-by-step Scenario Workflow

An explicit step-by-step workflow text, which if followed by an APL64 team member, will reliably reproduce the reported issue.

APL64 XML-Format Configuration File

The APL64 xml-format configuration file in force when the reported issue occurs. This file can be obtained directly from the APL64 developer version GUI using:

- Session | Configuration Settings | Export Settings..., or
- Explicitly copied from the folder reported by ☐userpath

System Information Document

The system information pdf-format document obtained via the Help > About APL64 > System Information button:

About APL64

USYSVER:
2022.0.2.21354 8/13/2022 11:30:40 AM APL64

System Information

The System Information document is created in the %USERPATH% folder.

Title	Description	Company	Copyright	Assembly Version	File Version
APLNext.APL64WpfSession	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.SessionConfigOpts	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.EnumLib	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNow.Core	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNow.Data	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.MaintWinState	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.ApiCmdLineArgs	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.WireTools	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.ApiKeyboardTools	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.Common	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.LibraryInfo	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.SvgWpf	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.XMLTools	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.ObsvCollExtns	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.WpfDataGridTools	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNext.CscOptions	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354
APLNow.Base	APL64 Component	APLNowLLC	©APLNow, LLC - Portions ©APLNext, LLC - All Rights Reserved.	2022.0.2.21354	2022.0.2.21354

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