APL64 Product Support

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Accessing APL2000's Web Site

To access the APL2000 Web Site and browse information about APL2000's products and services as well as things happening in the APL community, point your browser to:

http://www.apl2000.com

Among the things you will find there are:

- Up-to-date information about APL2000 products and services
- A directory of our APL2000 International Dealers
- APL2000 conference information
- Updates to the APL64 system

Calling APL2000 Technical Support (U.S. customers)

Technical Support hours are 10:00 A.M. to 5:30 P.M., Eastern time, Monday through Friday (excluding holidays).

301-208-7217 (Voice)
support@apl2000.com (E-mail)

Technical Support can:

- Answer general questions about the use of the software.
- Answer questions about hardware and software compatibility.
- Help you install the software.
- Investigate software errors.
- Explain error messages.

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Information We Need When You Contact Technical Support

When you contact Technical Support, please have the following information ready:

- Your name
- Your company's name
- Your telephone number and/or E-mail address
- The version of the APL64 software. This information is available in the About APL64 window. To display the About window, select the Help menu then the About APL64 menu.
- A complete description of your problem or question.
- And if possible, a reproducible case.

Calling APL2000 Technical Support Worldwide

If you have a question or need assistance, contact your APL2000 Dealer for the most current information on the available software support and services. If you purchased APL64 directly from APL2000, you can get help by contacting Technical Support at:

301-208-7217 (Voice)
support@apl2000.com (E-mail)

or by writing to:

APL2000 Technical Support
APLNow LLC
PO Box 361
Brielle, NJ 08730
USA

Technical Support hours are 10:00 A.M. to 5:30 P.M., Eastern Standard Time, Monday through Friday (excluding holidays).

Information We Need When You Contact Technical Support

When you contact Technical Support, please have the following information ready:

- Your name
- Your company's name
- Your telephone number, fax number, and/or e-mail address
-- The version and serial numbers of the APL64 software. This information is available in the About APL64 window. To display the About window, select the Help menu then the About APL64 menu.
- A complete description of your problem or question.
- And if possible, a reproducible case.

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Other Products and Services

APL Products:
APL+Win
APLNext: APLWebServices for APL+Win

Consulting Solutions:
Mainframe or DOS to Windows
Application Design and Turnkey Development Services
Outsource Supplier for other APL systems
Operation, Maintenance & Incremental Development Services
Contract Programming

Write to:

APLNow LLC
PO Box 361
Brielle, NJ 08730

301-208-7217 (Voice)
support@apl2000.com (E-mail)

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